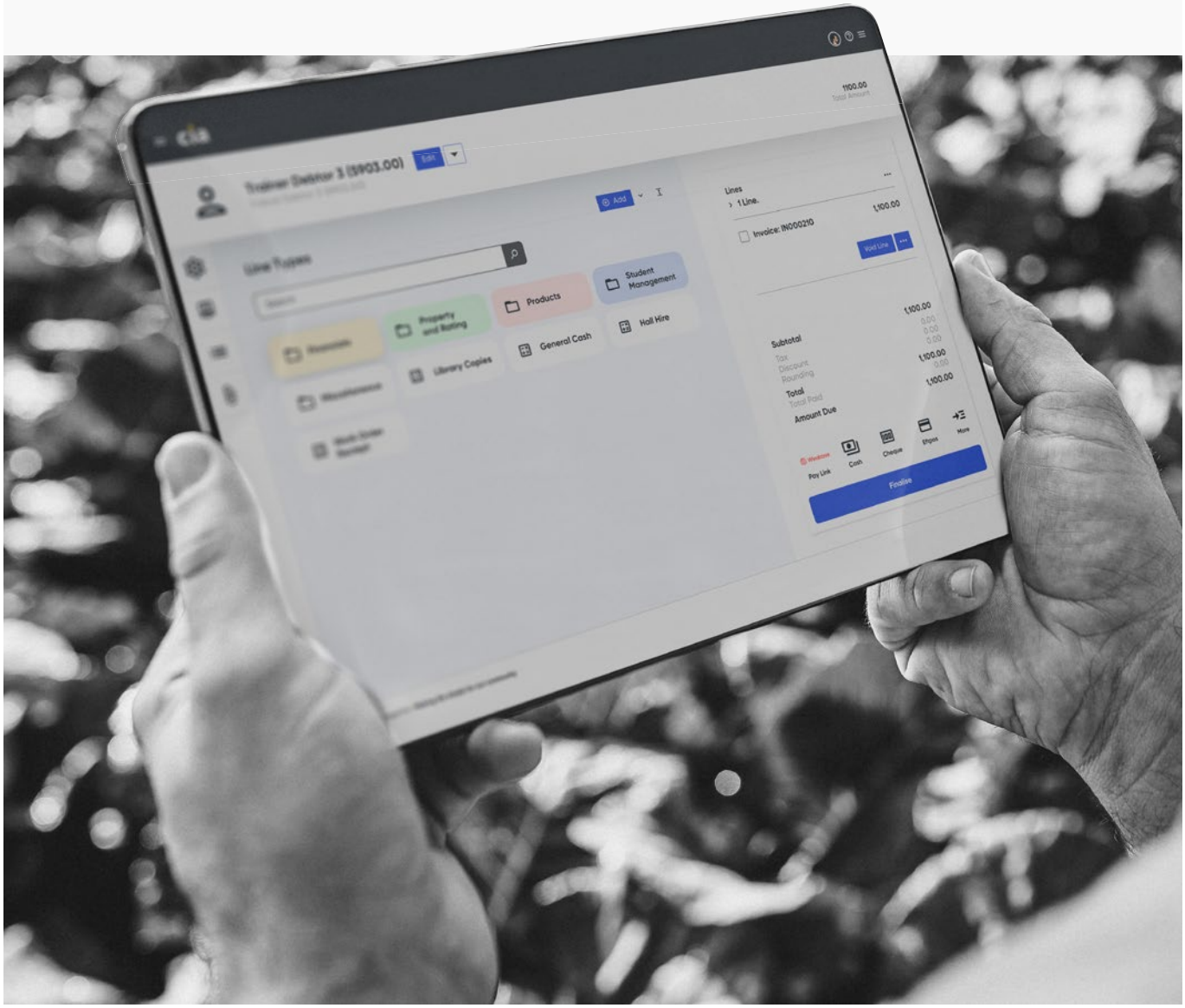
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Enterprise Cash Receipting



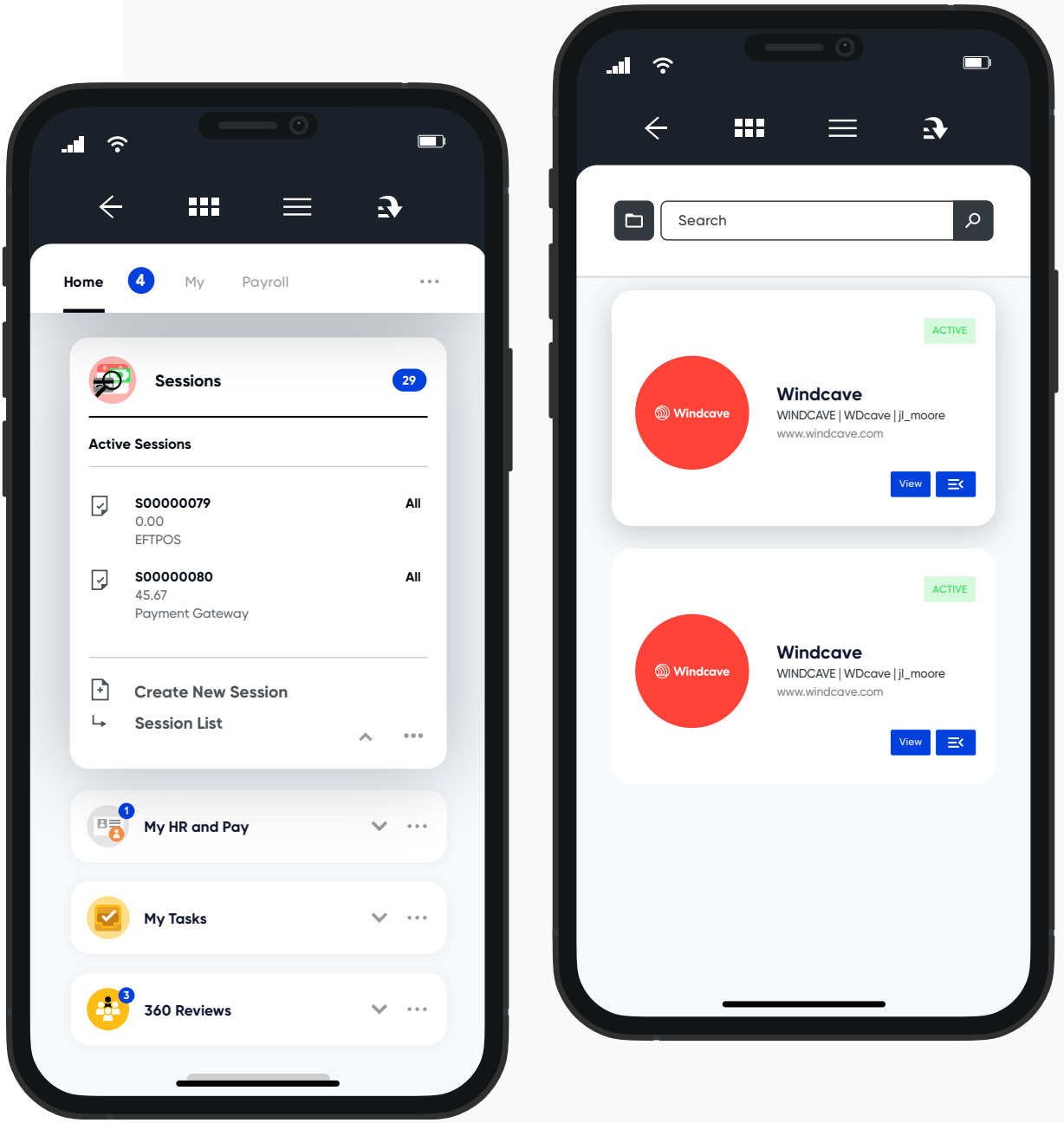
Managing customer payments may be complicated, but it can be simple

Introducing TechnologyOne's Enterprise Receipting, a SaaS solution that drives efficiency by centralising your receipting systems in one place, providing a crystal-clear debt and revenue picture for your business.

Receipting systems and processes can be complex. Integration issues, difficulties with real-time data synchronisation across diverse payment channels, multiple debt management systems, and non-intuitive user interfaces hinder user adoption and impact financial visibility and decision-making.

These challenges necessitate the need for a robust, adaptable receipting solution to ensure efficiency and financial integrity, with a simple interface to remove barriers for customer payments.

Streamlining financial processes by automating the receipt and reconciliation of payments can enhance accuracy, reduce potential errors and speed up transaction processing, boosting operational efficiency and freeing up staff to focus on more strategic tasks.


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"ECR was extremely simple and painless to implement and needed very little refinement to suit the financial needs of the department."

Tasmanian Government | Department of Education

We solve the complex to simplify life for our community

With more than 37 years' experience, TechnologyOne has pioneered Software as a Service (SaaS) for local government and higher education, empowering communities with mission-critical solutions.

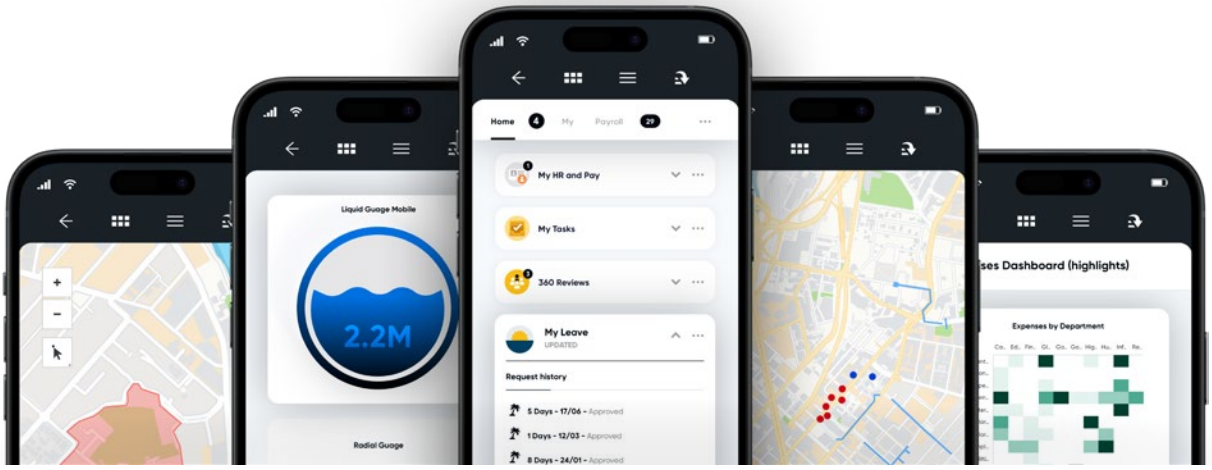
Our deep understanding and engagement with our key markets means we are able to deliver integrated, preconfigured solutions that provide proven practice, streamline implementation and reduce time, cost and risk for our customers.

We are the only company offering true global SaaS solutions, harnessing industry expertise, innovative technology and user-centred design to present unparalleled digital experiences.

Our global software enables our customers to embrace the digital revolution and an exciting new world of possibilities in a cloud-first, mobile-first world.

Over 1,300 large-scale companies, government departments and higher education institutions across the globe are supported by TechnologyOne solutions.

Future-proof your organisation with a true SaaS solution



Reinvent your system in a way no legacy software can – Software as a Service (SaaS) leverages the latest technology to deliver speed, security and scalability for your community.

SaaS delivers a mission-critical solution that empowers your organisation to provide compelling digital experiences – on any device, anywhere, at any time.

Only through the power of SaaS can your organisation embrace cutting-edge simplicity that offers a single source of truth and ensures your systems are guarded with defence-level security.

With continual upgrades, including two yearly major releases and weekly patches, empower your community with a best-in-class solution in an ever-changing environment.

Save time and resources

Replace multiple systems with a single system that is easy to use, requires minimal training time and resources, and enables you to manage multiple payments in one transaction.

Streamline payment processing

Achieve efficiencies and accurate payment transactions with a versatile range of payment options including over the counter, online and agency payments, all processed through the same system.

Improve the customer experience

Enhance the customer experience by enabling your customers, clients, students or constituents to make payments on any device, anywhere, at any time.

Auto-reconcile accounts

Spend less time reconciling accounts with a streamlined bank reconciliation. Perform banking as required with your nominated bank account.

Set business controls

Configure the system to suit your business rules, security levels, specific store or billing department needs. Control which locations have access to certain lines or receipting types and customise receipt details.

Improve visibility

Easily track transactions and drill down from payment to source to find where revenue originated from in the ERP.

Always up-to-date

Your organisation will be at the forefront of innovation with continual and automatic upgrades and releases all covered by one annual fee.

Secure & scalable

The highest security and privacy measures and scalability for future growth. Trusted by top Australian and New Zealand governments, authorities, businesses and education providers, our stringent cyber security safeguards data and protects your systems.

Seamless payments, flawless control

With TechnologyOne Enterprise Receipting, you can process all your payments in one place, minimising your technical footprint and transaction processing times, while maintaining a clear payments picture for your business with traceability.

Drive better customer service by streamlining their payments experience, providing a range of convenient payment options including cash, credit cards, agency payments, online shopping cart, telephone payments and more.

Empower your staff with a simple user interface, while enforcing controls and receipting workflows and automating bank reconciliations processes.

Enterprise Cash Receipting

Payment Management

Replace multiple receipting or point of sale systems with a single receipting solution that is easy to use, requires minimal training time and resources, and enables you to manage multiple payments in one transaction.

Single Integrated Source of Truth

Fully integrated with TechnologyOne's ERP, Enterprise Receipting provides real-time validation of outstanding debt for a customer, with the ability to accept multiple types of payments from them. Drill down to the source invoice for complete traceability and improved customer service.

Online Payments

Streamline the receipting process by allowing customers, clients or end-users to manage their payment transactions via a simple web interface with Pay Now capability, on any device, anywhere, at any time without the need for interaction with your staff.

EFTPOS Integration

Immediately capture and process payments with direct integration to EFTPOS devices for streamlined payment processing for customers and improved control and auditability for your organisation.

Multiple Payment Channels

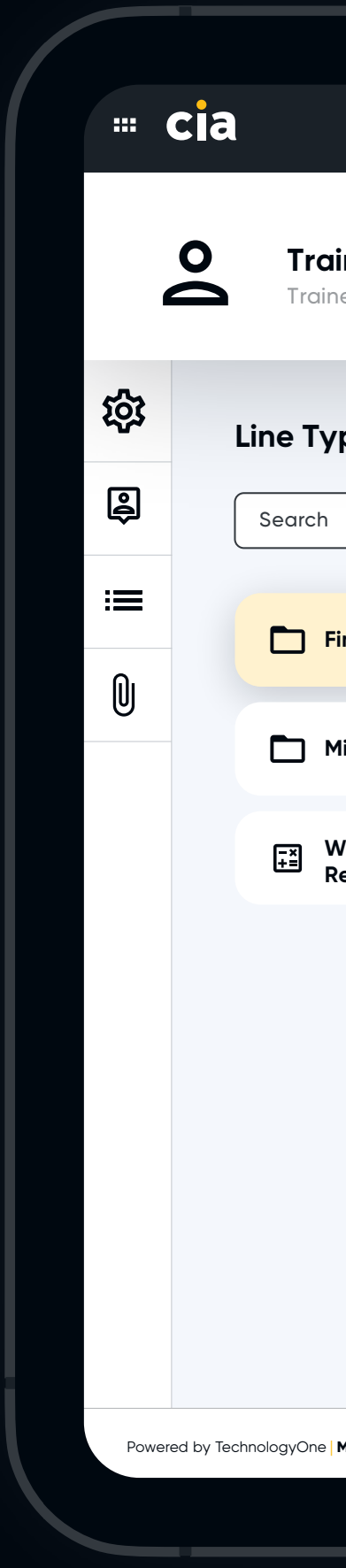
Use payment channels that make sense for your organisation and customer needs. Take payments over the counter, via mail or telephone, online, or through banks and agencies (BPay, POSTBillPay). With strong controls where cash or cheque handling is a requirement, secure integration to payment providers for card payments, and powerful processing of payment files with rich allocation rules.

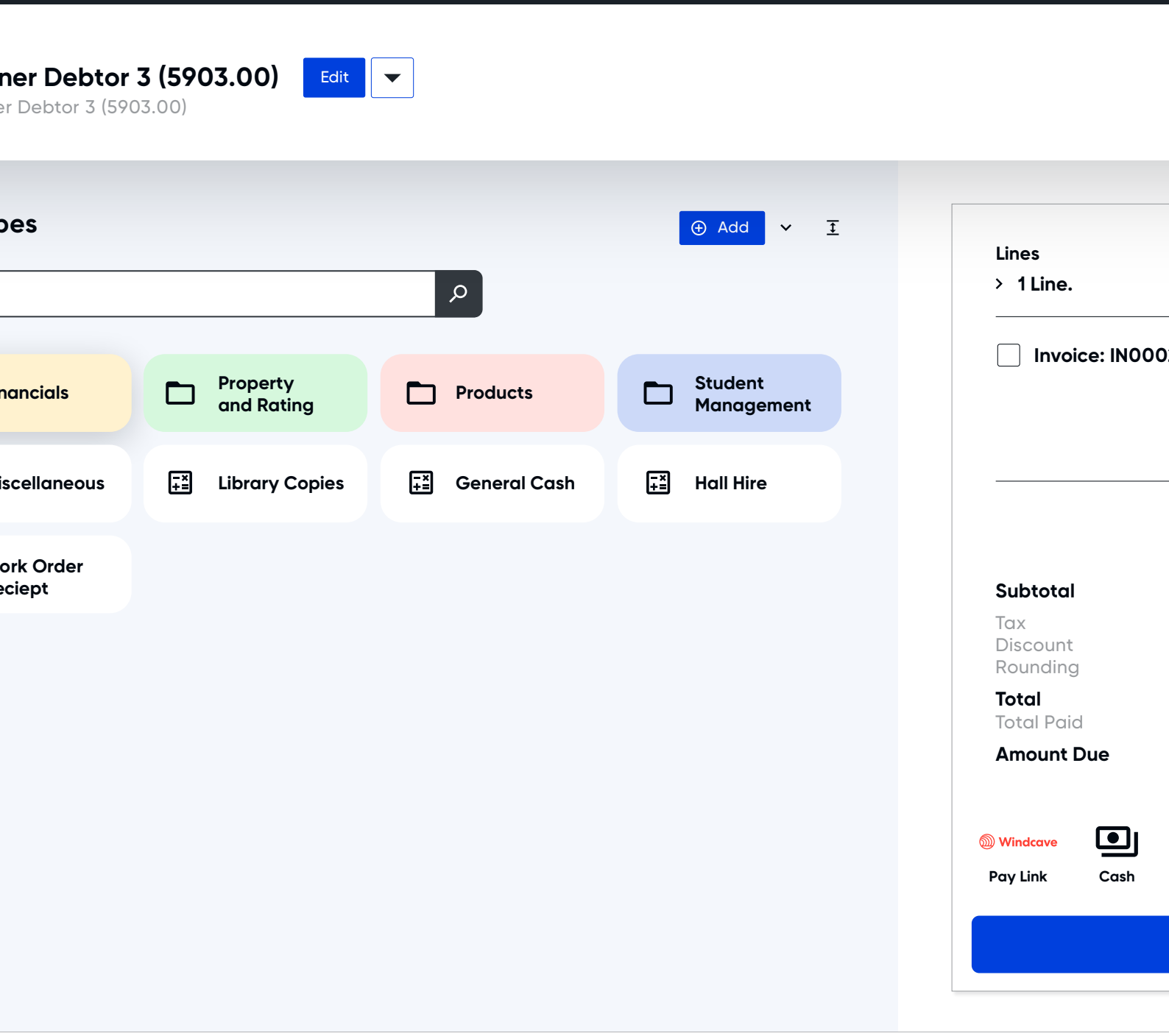
Tailored User Experience

Make the receipting experience suit your business and user needs by configuring receipting fields, layout and formatting, quick access to different payment types through POS like menu systems and defaulting values for streamlined processing.

Automated Reconciliation

Spend less time reconciling accounts with a streamlined reconciliation of payments, and integrated bank reconciliation and perform banking as required with your nominated bank account.




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Windcave
Pay Link
Cash

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IRAP (OFFICIAL)	✓
IRAP (PROTECTED)	✓
NZ IRD SPS 13/01	✓
ISO/IEC 27001:2013	✓
ISO/IEC 27017:2015	✓
ISO/IEC 27018:2014	✓
ISAE 3402 SOC1	✓
AT-C 205 SOC2	✓
AT-C 205 SOC3	✓
SSAE 18	✓
Cyber Essentials Plus (UK)	✓
Gov.uk	✓
PCI DSS 3.2 SAQ-D	✓

The highest level of cyber security

Secure your digital environment and reputation against threats with stringent protection across your systems.

Through the power of SaaS, continuous and automatic upgrades ensure your organisation has the latest protection against emerging threats.

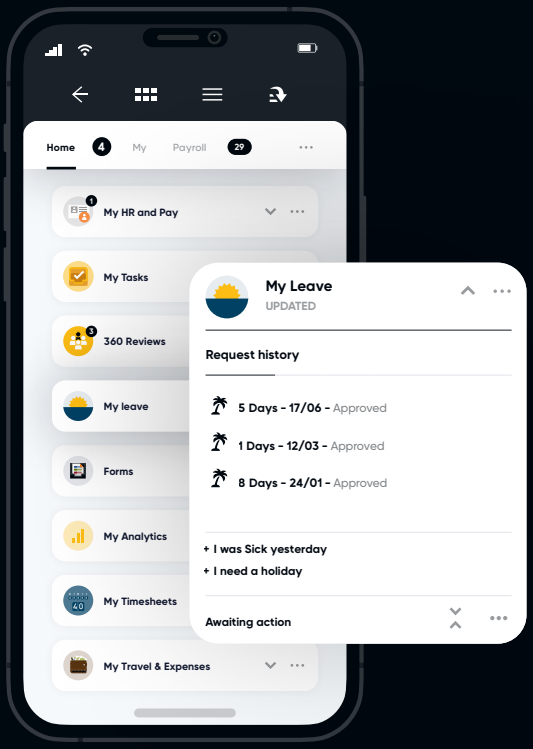
TechnologyOne is an industry-leader in cyber security, with the above security compliance certificates.

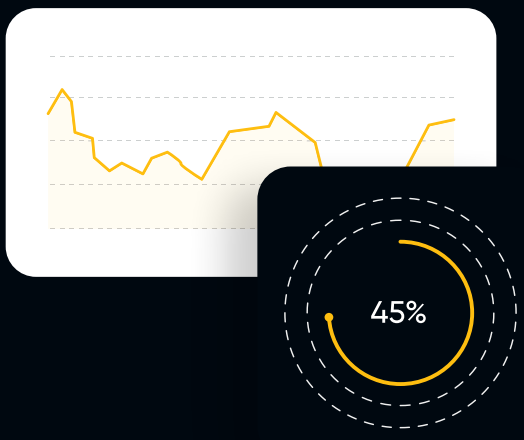
Our ~~code~~ no-code configuration

Tailor our solution for your specific needs with no programming or coding required.

Discover deep functionality for your organisation through an application that adapts to suit your unique needs. CiA is designed to seamlessly integrate with your systems to deliver an interconnected and unparalleled user experience.

Unleash streamlined functionality and cutting-edge efficiency for your organisation with faster time to value.





Real-time dashboards

Organisations must make strategic decisions to future-proof and give themselves a competitive edge.

Thrive in the face of challenges with dashboards that integrate and streamline real-time data to inform future spending and strategic decision-making.

Empower your organisation by improving efficiencies and eliminating manual and duplicated processes, reducing costs and empowering your staff to focus on your community.

SaaS+

With SaaS Plus TechnologyOne, delivers an end-to-end, customer centric solution so you can focus on serving your community.

Maximising our 'Power of One' promise, we're leveraging our unique domain expertise and taking full responsibility for the whole solution experience - reducing risk and saving you time and money.

One plan, one price, one point of call. SaaS Plus delivers:

- An all-inclusive offering tailored to the industries we serve.
- All aspects of TechnologyOne's enterprise solution.
- A single yearly fee covering all costs to implement, run, support and upgrade the solution.

Why SaaS Plus?

SaaS Plus is designed to help solve the three greatest impediments to digital transformation: time-to-value, cost, and complexity. It provides customers with a one-stop-shop, reducing much of the complexity, duplication and risk traditionally involved in ERP projects.

TechnologyOne takes complete responsibility for building, marketing, selling, implementing, supporting and running our enterprise solution for each customer, to guarantee long-term success.

SaaS Plus provides:

- Quantified scope, outcomes and approach
- Improved time-to-value – faster ROI
- Reduced project and organisational risk
- Platform for growth and business efficiency gains
- Accelerated path to a continuous improvement model



Our people

At TechnologyOne, we believe in fostering a culture of innovation, creativity, and collaboration, and have created an environment that allows our people to thrive. This culture is built into the fabric of our business, driving high performance, and underpinning our success.

Our global team of more than 1,300 passionate individuals forms the backbone of our operations. At the heart of our workforce are our more than 400 developers, powering one of the largest Australian-owned Research and Development (R&D) centres for enterprise software. In addition to our R&D centres in Brisbane and Perth, we have offshore centres in Indonesia and Vietnam, extending our capabilities to better support our customers and products.

Our developers are leaders in their field who challenge conventional thinking and go beyond the traditional realms of development methodology.

Driven by a commitment to solving complex business problems for our customers, our team has delivered a massively broad and deep global SaaS ERP solution, competing and triumphing against multinational giants with tens of thousands of staff.

Our customers are our true north guiding the decisions we make, the people we employ and the processes we create. We continue to invest in our Compelling Customer Experience program, which gives our people the ongoing training and support they need to deliver outstanding customer experiences.

About TechnologyOne

TechnologyOne is a global Software as a Service (SaaS) company. Founded in Australia, we have offices across six countries. Our enterprise SaaS solution transforms business and makes life simple for our customers by providing powerful, deeply integrated enterprise software that is incredibly easy to use. Over 1,300 leading corporations, government departments and statutory authorities are powered by our software.

Our global SaaS solution provides deep functionality for the markets we serve, including local government and higher education in the UK. For these markets we invest significant funds each year in R&D. We also take complete responsibility to market, sell, implement, support and run our solutions for our customers, which reduce time, cost and risk.

Ready to learn more?

Technology1.co.uk