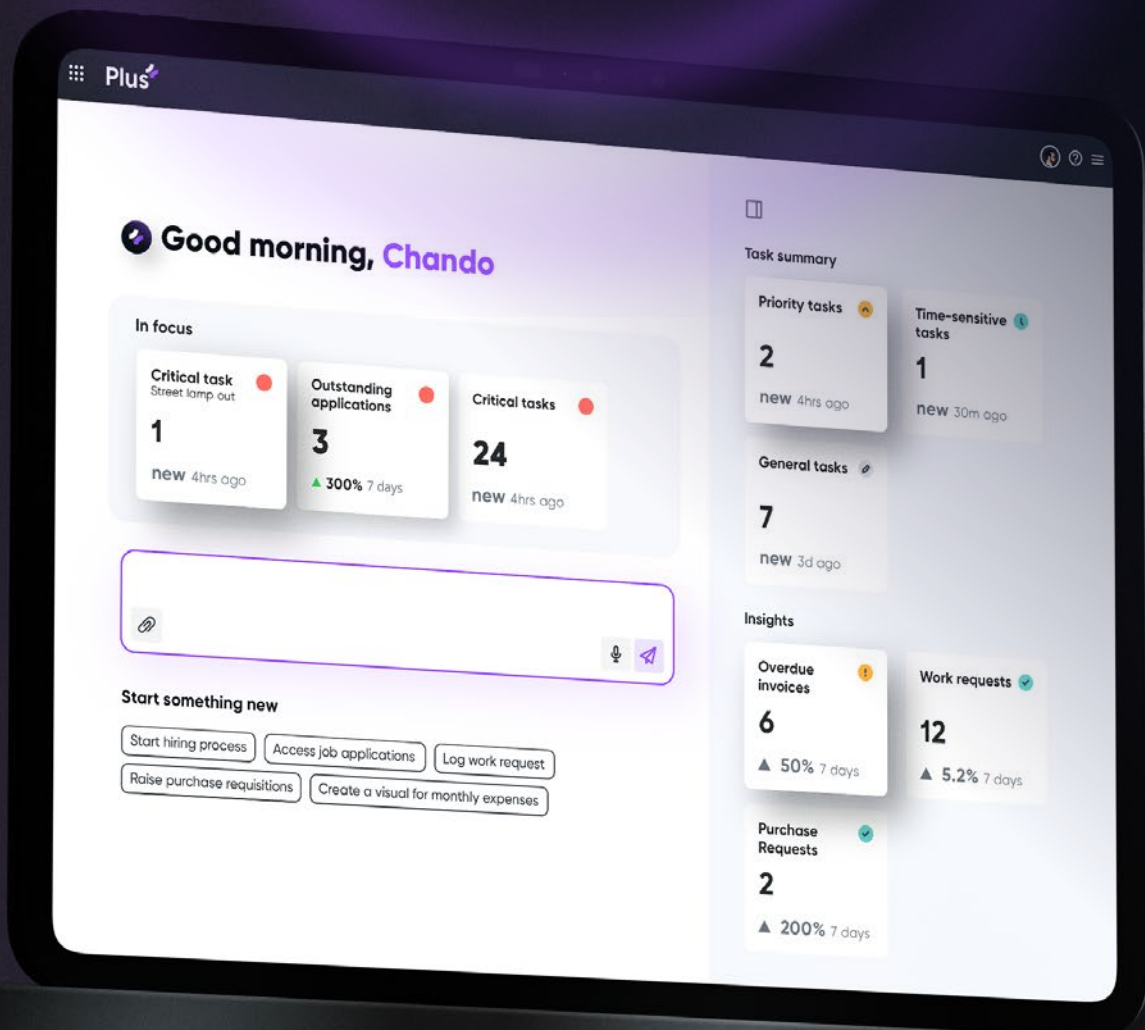




technology1

# Plus



# Predict. Learn. Uncover. Simplify.

**Plus leverages the most advanced agentic AI to understand your data, processes and priorities, turning complexity into clarity instantly. It delivers actionable insights that enables smarter, faster decision making and takes meaningful action across your enterprise to simplify even the most complex processes.**

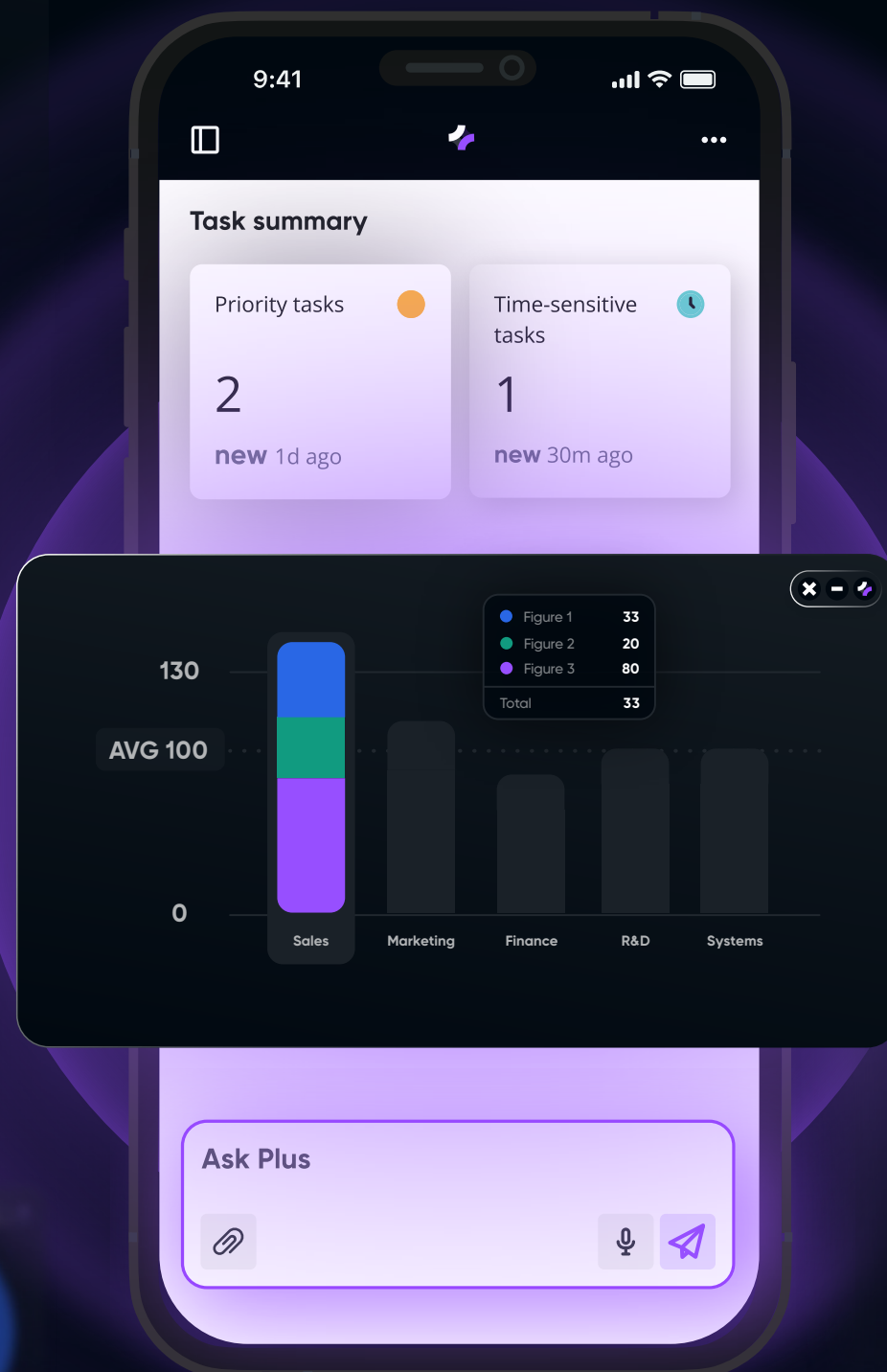
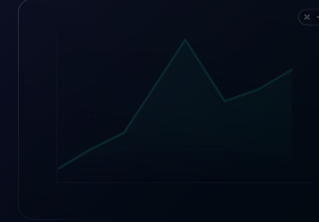
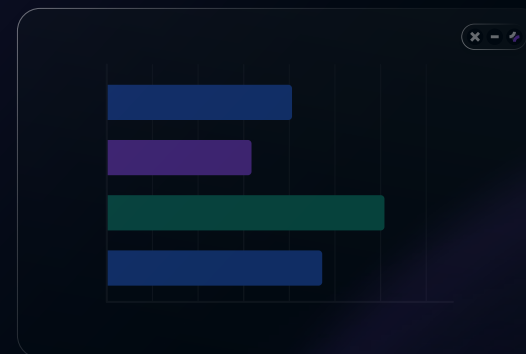
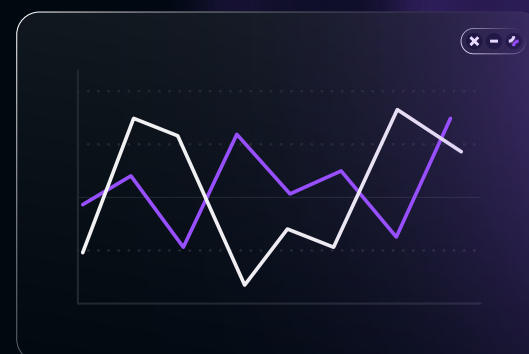
Plus proactively surface insights from your whole of enterprise data using natural language requests, simplifying complex processes into a single conversation, all within one central workspace to manage your entire system.

Plus anticipates your needs, analyses your data in real time, surfaces relevant insights, and can complete actions within your ERP on your behalf.

It continuously monitors and learns from user habits and business processes, identifying risks and opportunities and offering next best actions so you can focus on what matters most.

Plus streamlines everyday activities like analytics, job recruitment, and requisition creation, and learns over time as it becomes integrated and used across your entire TechnologyOne product set.

Designed and built in Australia by TechnologyOne, Plus is our purpose-built agentic AI system exclusively for TechnologyOne customers.



# No clicks. No screens. Just conversations



**Managing tasks in traditional ERPs meant jumping between multiple products, endless screens, and countless clicks, slowing your people down.**

With TechnologyOne Plus, there's no need to navigate complexity. Simply ask questions in natural language, and Plus uses agentic AI to deliver answers, surface insights, and action tasks instantly.

Everything happens in one single screen, reducing the need for predesigned dashboards and streamlining work across your entire enterprise, freeing your team to focus on what matters most.

# Manage your entire ERP all in one place.

## Revolutionising your experience.

Plus brings next generation agentic AI to your enterprise, transforming how you interact with your ERP through simple, natural conversations rather than clicking through endless screens and forms.

### Ask. Act. Achieve.

No more multiple clicks or complex menus. Simply ask Plus, by voice or text, and it understands, acts, and guides you to what you need.

### Simplify your workday

From generating work requests from photos to creating contract records from uploaded files, Plus automates everyday processes to save you time.

### A new way to work

Speak, type, or search naturally, Plus brings a new level of simplicity, productivity, and clarity to your ERP experience.

### Instant insights

Get analytics and visualisations on demand, in plain language. Plus keeps you informed with real-time updates on budgets, contracts, and overdue tasks.

### Smarter decisions, faster

Plus helps you focus on what matters most with intelligent task prioritisation, predictive forecasting, and quick content summaries that turn information into action.



## Designed for simplicity. Built for you.

**Plus has been designed by TechnologyOne, exclusively for TechnologyOne customers to help you make life simple for your community.**

### Getting started with Plus

Plus will be available from February 2026 as part of our 2026A release. To access it, your organisation must be on our 2026A release, be on the SaaS platform and using CiA.

### Simple licensing

Plus is licensed on an annual basis at a single price for all customers, regardless of size.

### Keeping it simple

Unlike many AI pricing models built around confusing token systems, Plus uses a simple, conversation-based approach. Ask a question or make a request, get an answer. Clear, intuitive and easy to understand.

**You can easily track and manage your conversation usage in our new Customer Hub.**

## Ask Plus



# Supercharge your ERP with Plus

## Productivity and impact

Plus transforms the way you work and how you use your ERP, turning your data into clear insights and processes into simple actions, all from one single interface that empowers your people to achieve more.

## Clarity and simplicity

Plus gives you instant clarity, analysing your data beyond human capability to surface important insights and trends, guiding you to faster, more informed decisions so you can focus on results, not administration.

## Speed and efficiency

Get answers and take action quickly through simple conversations in plain language instead of navigating complex screens and forms. With intuitive voice or written requests, Plus not only understands and responds, but guides you to the right outcome, saving time and boosting productivity.

**The more TechnologyOne products you have, the more powerful Plus becomes**

## Advanced agentic AI

Bringing next-generation AI to enterprise software, Plus goes beyond responding to requests, using your own enterprise data to answer your questions, provide insights and take action on your behalf. Plus keeps getting better. The more you use it, the more it learns what matters most to you.

## No configuration or training required

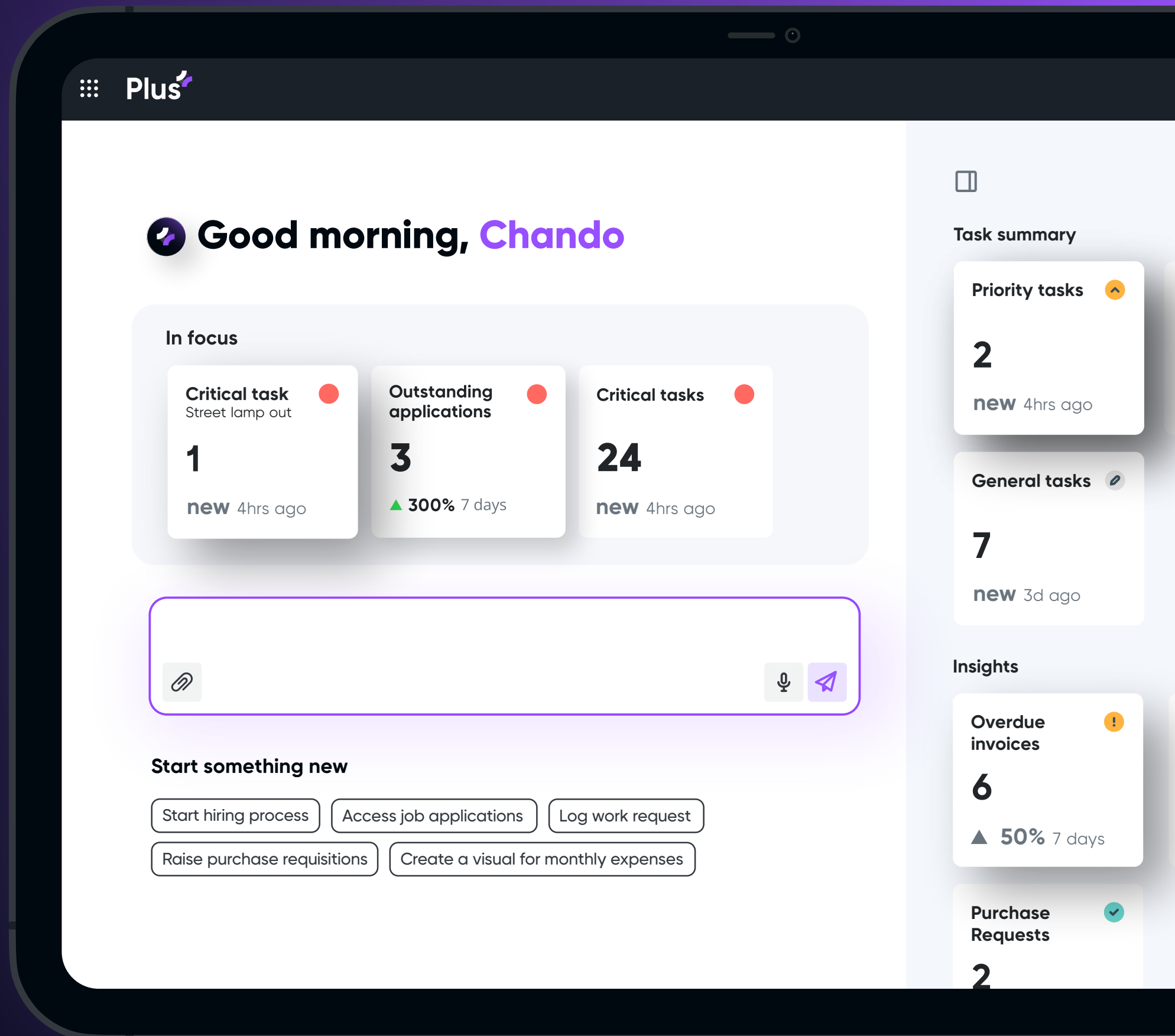
Plus works straight out of the box, with zero implementation or training required. Simply switch on, ask questions in natural language by text or voice, and go.

## Security by design

Plus is built on TechnologyOne's security by design best practice principles, such as "the human in the loop". It is supported by the ISO 42001:2023 certification, the world's first global standard for Artificial Intelligent Management Systems.



**ISO42001**



**"It's a great leap towards our vision of information systems giving us a complete, real-time single source of truth, available on any device, anywhere."**

**Alan Adcock**  
**General Manager – Corporate**



# **We solve the complex to simplify life for our community**

Since 1987, TechnologyOne has been shaping the future of enterprise software, delivering powerful, mission-critical Software as a Service (SaaS) solutions that empower organisations to deliver better outcomes for their people and communities.

Our deep understanding and engagement with our key markets means we are able to deliver integrated, preconfigured solutions that provide proven practice, streamline implementation and reduce time, cost and risk for our customers.

We are the only company offering true global SaaS solutions, harnessing industry expertise, innovative technology and user-centred design to present unparalleled digital experiences.

Our global software enables our customers to embrace the digital revolution and an exciting new world of possibilities in a cloud-first, mobile-first world.

Over 1,300 companies, government departments, councils and higher education institutions across the globe are supported by TechnologyOne solutions.

## **Future-proof your organisation with a true SaaS solution**

Reinvent your system in a way no legacy software can – Software as a Service (SaaS) leverages the latest technology to deliver speed, security and scalability for your community.

SaaS delivers a mission-critical solution that empowers your organisation to provide compelling digital experiences – on any device, anywhere, at any time.

Only through the power of SaaS can your organisation embrace cutting-edge simplicity that offers a single source of truth and ensures your systems are guarded with defence-level security.

With continual upgrades, including two yearly major releases and weekly patches, empower your community with a best-in-class solution in an ever-changing environment.

| Security standard          |  |  |
|----------------------------|-----------------------------------------------------------------------------------|--|
| IRAP (OFFICIAL)            | ✓                                                                                 |  |
| IRAP (PROTECTED)           | ✓                                                                                 |  |
| NZ IRD SPS 13/01           | ✓                                                                                 |  |
| ISO/IEC 27001:2013         | ✓                                                                                 |  |
| ISO/IEC 27017:2015         | ✓                                                                                 |  |
| ISO/IEC 27018:2014         | ✓                                                                                 |  |
| ISAE 3402 SOC1             | ✓                                                                                 |  |
| AT-C 205 SOC2              | ✓                                                                                 |  |
| AT-C 205 SOC3              | ✓                                                                                 |  |
| SSAE 18                    | ✓                                                                                 |  |
| Cyber Essentials Plus (UK) | ✓                                                                                 |  |
| Gov.uk                     | ✓                                                                                 |  |
| PCI DSS 3.2 SAQ-D          | ✓                                                                                 |  |

## The highest level of cyber security

Secure your digital environment and reputation against threats with stringent protection across your systems.

Through the power of SaaS, continuous and automatic upgrades ensure your organisation has the latest protection against emerging threats.

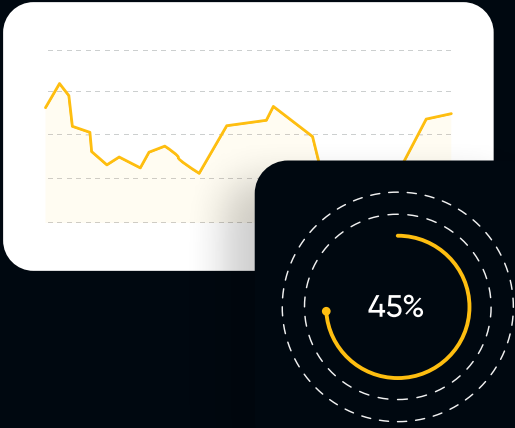
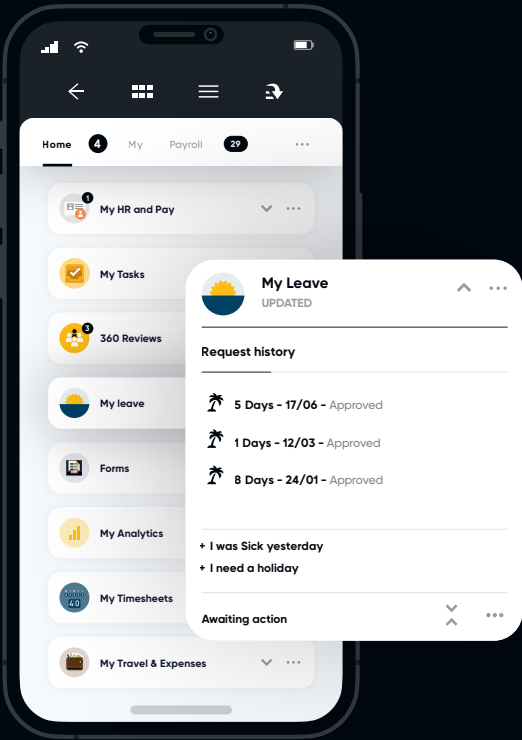
TechnologyOne is an industry-leader in cyber security, with the above security compliance certificates.

## Our ~~code~~ no-code configuration

Tailor our solution for your specific needs with no programming or coding required.

Discover deep functionality for your organisation through an application that adapts to suit your unique needs. CiA is designed to seamlessly integrate with your systems to deliver an interconnected and unparalleled user experience.

Unleash streamlined functionality and cutting-edge efficiency for your organisation with faster time to value.



## Real-time dashboards

Organisations must make strategic decisions to future-proof and give themselves a competitive edge.

Thrive in the face of challenges with dashboards that integrate and streamline real-time data to inform future spending and strategic decision-making.

Empower your organisation by improving efficiencies and eliminating manual and duplicated processes, reducing costs and empowering your staff to focus on your community.

# SaaS+

**With SaaS+ TechnologyOne, delivers an end-to-end, customer-centric solution so you can focus on serving your community.**

**Maximising our 'Power of One' promise, we're leveraging our unique domain expertise and taking full responsibility for the whole solution experience - reducing risk and saving you time and money.**

## **One plan, one price, one point of call. SaaS+ delivers:**

- An all-inclusive offering tailored to the industries we serve.
- All aspects of TechnologyOne's enterprise solution.
- A single yearly fee covering all costs to implement, run, support and upgrade the solution.

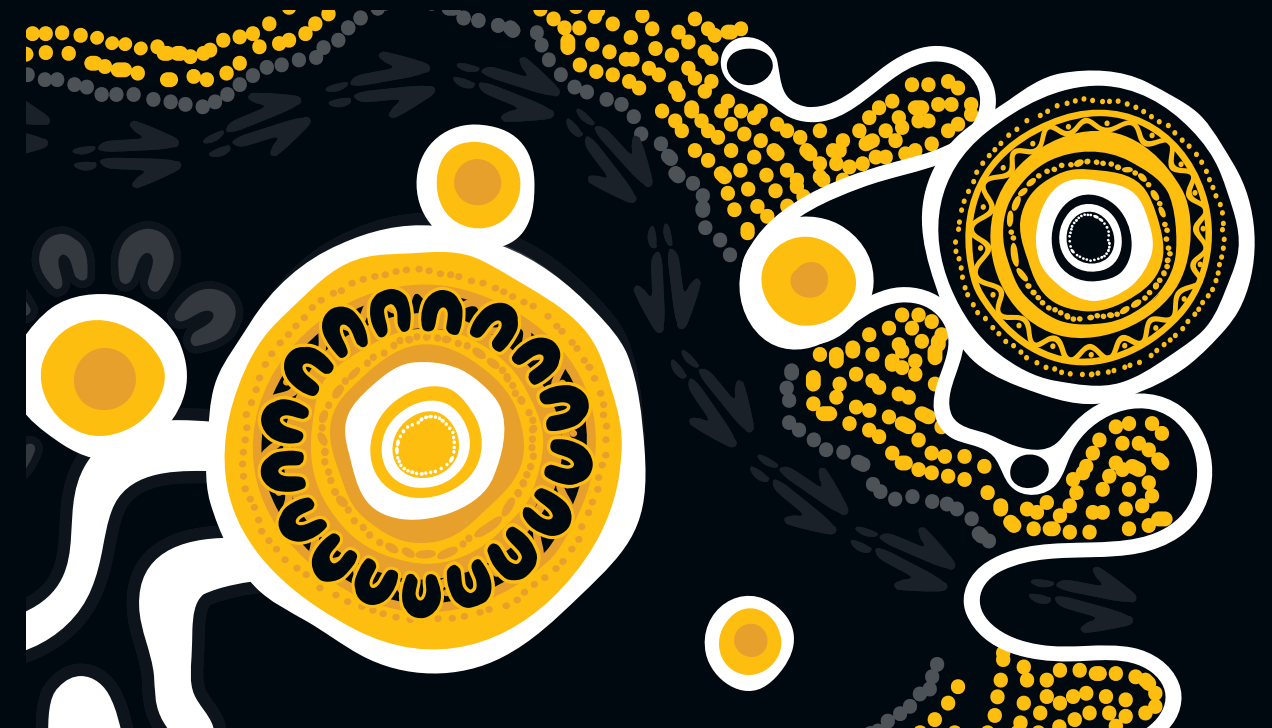
## **Why SaaS+?**

SaaS+ is designed to help solve the three greatest impediments to digital transformation: time-to-value, cost, and complexity. It provides customers with a one-stop-shop, reducing much of the complexity, duplication and risk traditionally involved in ERP projects.

TechnologyOne takes complete responsibility for building, marketing, selling, implementing, supporting and running our enterprise solution for each customer, to guarantee long-term success.

## **SaaS+ provides:**

- Quantified scope, outcomes and approach
- Improved time-to-value – faster ROI
- Reduced project and organisational risk
- Platform for growth and business efficiency gains
- Accelerated path to a continuous improvement model



## Our people

**At TechnologyOne, we believe in fostering a culture of innovation, creativity, and collaboration, and have created an environment that allows our people to thrive. This culture is built into the fabric of our business, driving high performance, and underpinning our success.**

Our global team of more than 1,300 passionate individuals forms the backbone of our operations. At the heart of our workforce are our more than 400 developers, powering one of the largest Australian-owned Research and Development (R&D)

centres for enterprise software. In addition to our R&D centres in Brisbane and Perth, we have offshore centres in Indonesia and Vietnam, extending our capabilities to better support our customers and products.

Our developers are leaders in their field who challenge conventional thinking and go beyond the traditional realms of development methodology.

Driven by a commitment to solving complex business problems for our customers, our team has delivered

a massively broad and deep global SaaS ERP solution, competing and triumphing against multinational giants with tens of thousands of staff.

Our customers are our true north guiding the decisions we make, the people we employ and the processes we create. We continue to invest in our Compelling Customer Experience program, which gives our people the ongoing training and support they need to deliver outstanding customer experiences.

technology<sup>1</sup>

Making life simple  
for our community





technology<sup>1</sup>

## About TechnologyOne

TechnologyOne is a global Software as a Service (SaaS) company. Founded in Australia, we have offices across six countries. Our enterprise SaaS solution transforms business and makes life simple for our customers by providing powerful, deeply integrated enterprise software that is incredibly easy to use. Over 1,300 leading corporations, government departments and statutory authorities are powered by our software.

Our global SaaS solution provides deep functionality for the markets we serve, including local government and higher education in the UK. For these markets we invest significant funds each year in R&D. We also take complete responsibility to market, sell, implement, support and run our solutions for our customers, which reduce time, cost and risk.

**Ready to learn more?**

**Technology<sup>1</sup>.co.uk**